



## Stock Exchange of Mauritius

# COMMUNIQUE

### **“Two-Factor Authentication” Security Protocol on *mySEM APP***

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The Stock Exchange of Mauritius (SEM) is setting up “Two-Factor Authentication (2FA)” for the *mySEM APP*, effective 03 February 2025, applicable for all *mySEM APP* users. 2FA is a security protocol requiring two forms of authentication and therefore adding an extra layer of security and verification step beyond the traditional username and password. Hence, even if the password is compromised, the second layer of security prevents unauthorized access. 2FA also shields against phishing, social engineering, and brute-force attacks.

In the context of the set-up of this new Security Protocol for the *mySEM APP*, *mySEM APP* Users are requested to provide their E-mail Address to their Investment Dealer or Custodian Bank before 03 February 2025, so that a generated One-Time Password (OTP) can be sent to their E-Mail Address when they login to *mySEM APP*. Investment Dealers and Custodian Banks shall in turn send to the CDS, E-mail addresses of their relevant clients. *mySEM* users will not be able to login if they do not provide their E-mail Address to their Investment Dealer or Custodian Bank before 03 February 2025.

As from 03 February 2025, Users logging in to *mySEM APP* will therefore receive an OTP, sent to their registered E-Mail address, after entering their Username and Password. Users will simply be required to enter the OTP to proceed with the login on *mySEM APP*.

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